

The 15th Annual DZA CAH Seminar

Monday Check in will be from **12 PM to 1 PM** at the Davenport.
Various snacking foods will be available during this time.

- 1:00-2:00 PM** **Medicare Bad Debts - Kami Matzek:** Hospitals can claim Medicare deductibles and coinsurance not paid by the beneficiary on their MCR. Many hospitals claim this Medicare bad debt, yet if certain rules are not followed, amounts claimed will be disallowed at desk review, often too late for the hospital to make a process change for the immediately subsequent years. We discuss the updated rules for claiming Medicare bad debts and how to preserve these reimbursement amounts for your hospital.
- 2:15-3:15 PM** **CMS Updates - Shar Sheaffer:** To participate in the Medicare program, hospitals must comply with ever-evolving Medicare regulations. This session discusses proposed and finalized regulations, with a focus on topics to help ensure your hospital remains compliant with Medicare regulations, and highlights any new reimbursement activities.
- 3:30-5:00 PM** **Clinic Types/Requirements to Provider Base - Tristi Cohelan:** This session delineates different clinic types by exploring how they are reimbursed and the requirements for locations to become provider based. Since location rules differ for critical access and prospective hospitals, we highlight each of these areas.

Tuesday Please enjoy a buffet breakfast provided to our attendees from **7:15 AM to 8:00 AM**.
For those starting seminar attendance this day, check in will be from **7:30 AM to 8:00 AM**.

- 8:00-9:15 AM** **MCR & Cost Report Days: What Are They? Why Do We Care? - Kami Matzek and Catherine Bauman:** Many facilities are greatly impacted by changes in Medicare reimbursement, which is determined by the reporting within the MCR. This session begins with an introduction to the MCR (the “big picture” and why we care what is reported) before moving into a quick overview of the hospital statistical data included in the report. We conclude with a discussion of days reported on the cost report and the importance of accurate reporting by both type and payor.
- 9:30-10:45 AM** **Expenses - Brennan Pendleton:** Expenses are a key element of cost-based reimbursement determined by the MCR; expense reporting is one of the best opportunities to utilize strategies for maximizing cost-based reimbursement. In this session, we explore initial reporting of expenses, reclassification of expenses, and adjustment of expenses on the cost report before finally covering various strategies hospitals can implement to improve cost-based reimbursement.
- 11:00AM-12:00 PM** **Support Costs - Shayna DesJardin:** This session continues the focus on operating expenses and progresses into the overhead allocation sections of the cost report, highlighting reimbursement opportunities, areas for hospital review, and documentation issues.

Lunch

- 1:00-1:45 PM** **Jeopardy - Jeannette Ring, Master of Ceremonies:** Pay attention to the previous presentations and pull out your crystal ball for the next sessions.
- 1:45-2:15 PM** **Support Costs (continued) - Shayna DesJardin:** After the lunch break, this session continues in the focus on operating expenses and progresses into the overhead allocation sections of the cost report, highlighting reimbursement opportunities, areas for hospital review, and documentation issues.
- 2:30-3:45 PM** **Revenues and RHCs - Tristi Cohelan:** This session focuses on patient revenue and the rural health clinic sections of the cost report, highlighting reimbursement opportunities, areas for hospital review, and documentation issues.
- 4:00-5:00 PM** **Settlement and Interim Rates - Kami Matzek:** This session focuses on how the settlement and the interim rates are calculated, along with discussing interim rate reviews and desk reviews.

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- 8:00-9:30 AM** **Leases - Luke Zarecor:** New accounting standards for both not-for-profit and governmental hospitals will soon be in effect. This session dives deeper into the new lease standards, their impact on hospitals, and the recommended steps to take to prepare for significant changes in how leases will be presented in financial statements.
- 9:45-10:45 AM** **Patient Accounts Receivable Allowance Best Practices - Josh Rettinghouse:** Patient accounts receivable allowance for uncollectible accounts and contractual adjustments represent a significant and complex estimate in financial statement reporting. This session explores methods for calculating and monitoring for this significant estimate.
- 11:00AM-12:00 PM** **Accounting Updates - Joe Lodge:** Accounting standards continue to change and evolve. We cover recently-issued accounting standards for not-for-profit and governmental hospitals to help you be aware of and prepare for recent and upcoming changes.

Meet the Speakers

Kami Matzek, Owner: A graduate of Eastern Washington University, Kami has worked exclusively with the healthcare sector for a decade. She has served directly with healthcare organizations with their reimbursement, financial reporting, and consulting needs. Kami is a Board Member of the Washington/Alaska Chapter of HFMA.



Shar Sheaffer, Owner: A graduate of Eastern Washington University, Shar serves as DZA's Director of Reimbursement. Exclusively experienced with healthcare organizations for over 15 years, Shar specializes in consulting with hospitals regarding reimbursement issues. Shar frequently speaks on reimbursement topics at HFMA and other healthcare conferences, updating clients, staff, and administrators on the ever-changing rules and regulations. Shar is a former President of the Montana Chapter of HFMA.



Tristi Cohelan, Manager: Tristi is a graduate of Eastern Washington University. For over ten years, she has worked exclusively with hospitals and other healthcare organizations, regularly attending national cost report preparation seminars and relevant continuing professional education courses to enhance and deepen her knowledge. Tristi has assisted a wide range of healthcare entities with their reimbursement, financial reporting, and consulting needs.



Catherine Bauman, Senior Accountant: Catherine graduated from Eastern Washington University with a bachelor's degree in Public Accounting. With the firm since 2019, she works exclusively within the healthcare sector, serving the financial reporting and reimbursement needs of numerous critical access hospitals.



Brennan Pendleton, Manager: Brennan holds a bachelor's degree in Accounting from Washington State University and has been with the firm for nearly ten years. In addition to performing financial statement audits for not-for-profit and governmental healthcare entities, he specializes in disproportionate share reporting and Medicare cost reporting and is part of DZA's Team Reimbursement.



Shayna DesJardin, Manager: After graduating from Whitworth University, Shayna devoted her career to the healthcare field. At DZA, she has focused on assurance and reimbursement services for healthcare entities, working to maximize reimbursement for each of her clients and act as a resource for Medicare enrollment and Rural Health Clinic reimbursement. Shayna currently serves as the past Chair of the Spokane WSCPA Board.



Luke Zarecor, Owner: Luke received his bachelor's and master's degrees in Accounting from Brigham Young University and helped establish DZA. Luke has worked directly with healthcare entities for over 25 years. He currently serves on the Eastern Washington Accounting Advisory Board of Directors and is a past President of the Idaho Chapter of HFMA.



Josh Rettinghouse, Manager: Josh received both a bachelor's degree in Professional Accounting as well as a bachelor's degree in Finance with a minor in Economics from Eastern Washington University. With the firm since 2014, Josh has exclusively served the financial accounting and reimbursement needs of a variety of healthcare and public sector organizations.



Joe Lodge, Senior Manager: Joe received his bachelor's and master's degrees in Accounting from Brigham Young University. He has over 10 years of experience working with not-for-profit and governmental healthcare organizations and utilizes his experience by in-charging engagements, auditing, and preparing cost reports for critical access hospitals. Joe is a member of the WSCPA as well as Idaho HFMA.

